

GENERAL TERMS AND CONDITIONS OF SALE

Applicable from 1 January 2026 to 31 December 2026

The following terms and conditions govern the relationship between Auberge Hazemann – a simplified joint stock company with capital of €200,000, SIRET number 508 849 999 00026 – info@montchampdufeu.com – 03 88 97 30 52 – hereinafter referred to as MONT CHAMP DU FEU, SA

and its customers.

The GTC are supplemented by special terms and conditions of sale applicable to groups. These General Terms and Conditions of Sale (GTC) apply to reservations made by the Customer. These GTC are available to Customers on our website and at our establishment. Any reservation therefore implies the Customer's full and unreserved acceptance of these terms and conditions.

ARTICLE 1 - RESERVATIONS

Reservations can be made either directly at our establishment, or by post, telephone, email or via our website www.montchampdufeu.com. Except in the case of last-minute bookings, online reservations are subject to confirmation by the Hotel. If the reservation is made on our partners' websites, or directly with one of our partners, no confirmation will be sent to the customer by the Hotel.

The booking will only be finalised after payment of a deposit of 30% of the total cost of the stay. After payment of the deposit, MONT CHAMP DU FEU will issue a confirmation showing the total cost of the service, the amount of the first payment, the balance to be paid and the deadline for payment.

- If the booking is made on the hotel's website, the Hotelier will contact the Customer by email or telephone to arrange payment of the deposit via a secure link.
- If the booking is made via one of our partners' websites, the Hotelier will collect the bank details provided by the Customer on the website. In this case

as mentioned above, the Hotelier undertakes to use this contact information only in the event of cancellation, as specified in the Cancellation clause of these GTC.

- If the booking is made directly with one of our partners, the latter will send the hotel written confirmation of the booking with the Customer's details, without requiring a deposit or credit card details.

In the event of cancellation of the order by the Customer after its acceptance by MONT CHAMP DU FEU, for any reason whatsoever other than force majeure, the deposit paid at the time of ordering, as defined in the article 'Cancellation by the Customer' of these General Terms and Conditions of Sale, shall be automatically forfeited to the Service Provider and shall not give rise to any refund.

Online payment and security

Online payments are made via secure service providers. MONT CHAMP DU FEU makes every effort to ensure the security of transactions and prevent any attempts at fraud. In the event of a problem with a payment (unauthorised transaction, error or fraud), please contact us immediately at the following address: info@montchampdufeu.com

Right of withdrawal

In accordance with Article L221 18 of the Consumer Code, private customers have a period of 14 days to exercise their right of withdrawal for distance or off-premises purchases. However, this right does not apply to accommodation services booked for a specific date.

ARTICLE 2 – ORGANISATION OF THE RESERVATION

Rooms will be available to guests from 3.30 p.m. and must be vacated by 10.30 a.m. on the day of departure. Any delay in vacating the room may result in an additional night being charged.

The establishment offers a late check-out option, which can be booked on the website and is subject to availability.

The guest must cancel breakfasts no later than 9.00 p.m. the day before. After this time, the hotel reserves the right to charge for breakfasts even if they are not consumed. No-shows (services ordered but not cancelled) will be charged for the entire reservation.

In the event of special requests (specific dietary requirements and/or religious requirements, disability, extra bed, etc.), it is the customer's responsibility to specify this when placing the order. MONT CHAMP DU FEU will make every effort to satisfy the request as best as possible.

ARTICLE 3 - RATES

Rates are quoted in euros, including VAT. The rates confirmed on the booking request are firm until the end of the stay. After this period, they are subject to change depending on economic conditions. The applicable rates are those in force on the day the service is provided. They may be modified in the event of legislative and/or regulatory changes that may lead to price variations, such as: changes in the applicable VAT rate, the introduction of new taxes, etc.

For children accompanying their parents and staying in the same room, the following discounts apply:

- Free for children under 2 years old
- Extra bed for children up to 12 years old: €20 per night (breakfast not included, charged at the current rate).

Any additional services beyond the original package must be paid for directly on site.

Half-board rates do not include drinks.

For children aged 4 to 12, the half-board rate is €80 per night per child.

The capacity of each room must be strictly adhered to for safety reasons.

ARTICLE 4: TOURIST TAX

Tourist tax is collected directly by hotels, in accordance with official regulations and municipal rates in force. MONT CHAMP DU FEU cannot be held responsible for any creation or

change in the tourist tax brought to its attention after the date on which its rates were set.

ARTICLE 5 - PROMOTIONS

On certain dates, MONT CHAMP DU FEU may offer last-minute promotions. These promotions are not retroactive for customers who have paid the standard rate. These customers are not entitled to any refund of the price difference.

ARTICLE 6 – TERMS OF PAYMENT

The price is payable in full on the last day of the stay via secure payment:

- by credit card: Visa, MasterCard, American Express, other debit cards
- cash up to a maximum of €1,000
- holiday vouchers
- MONT CHAMP DU FEU gift vouchers

In the event of payment by cheque, only with the written agreement of the management, the cheque must be issued by a bank domiciled in mainland France or Monaco.

Payments, particularly in cash, may be requested upon arrival.

Payments made by the Customer shall only be considered final after MONT CHAMP DU FEU has actually received the sums due.

ARTICLE 7 - MODIFICATIONS

Any modifications requested by the customer must be confirmed to MONT CHAMP DU FEU in writing. After written agreement from MONT CHAMP DU FEU, depending on availability, a new invoice taking into account the said modifications will be sent to the customer where applicable.

ARTICLE 8 – CANCELLATION BY THE CUSTOMER

In the event of total cancellation, including a change of date of stay, the cancellation conditions described below apply:

- Postponed arrival date, early or late departure: we remind you that once your booking is guaranteed in the event of a late arrival or early departure, you will be charged for any nights that are not re-let.
- In the event of a no-show at the hotel on the scheduled arrival date, without any

notification from you, the full amount of the stay will be charged.

Cancellation policy:

- More than 30 days before arrival: full refund.
- Between 29 and 15 days before arrival: 50% of the deposit will be retained.
- Less than 15 days before arrival: 100% of the deposit will be retained.
- Less than 3 days before arrival: the first night will be charged.

In the event of a shortened stay, a delayed arrival date, a change in the number of guests, or any other circumstance that alters the original booking contract, the deposit paid will not be refunded or deducted from the bill, as it constitutes a cancellation fee. The balance for the originally booked stay will be requested.

Electronic invoices have the same legal value as paper invoices.

Additional terms and conditions

MONT CHAMP DU FEU reserves the right to suspend or cancel a booking in the event of non-payment or detected fraud.

ARTICLE 9: CANCELLATION BY MONT CHAMP DU FEU

In the event of external circumstances beyond its control, MONT CHAMP DU FEU reserves the right to modify the services and prices of stays or to cancel courses, packages or all-inclusive stays. In this case, the customer will have the option of cancelling their stay without the cancellation conditions being applied. The sums paid for the holiday or packages will then be refunded in full; the customer will not be entitled to any compensation.

ARTICLE 10: REFUNDS, INVOICING AND DISPUTES

Full or partial refunds depend on the specific conditions of the booking (see Articles 8 and 9 of these T&Cs). Refunds are made using the same payment method used for the booking, unless otherwise agreed.

Invoices may be issued in electronic or paper format, depending on the customer's preference. Any dispute regarding an invoice must be made in writing to info@montchampdufeu.com within 14 days of receipt. After this period, the invoice will be considered accepted.

ARTICLE 11: TRANSPORTATION

It is specified that the Hotel does not provide any transportation services. It cannot therefore be held liable for any problems related to Guest transportation (delays, cancellations, bad weather, etc.).

ARTICLE 12: OPENING HOURS AND ACCESS TO FACILITIES

Access to the swimming pool and wellness area
The Customer undertakes to comply with the internal rules governing the use of the aforementioned services ; furthermore, minors may only use these facilities under the full responsibility of their parents if equal guardians. Access is available every day between 8.00 a.m. and 9.00 a.m. exclusively for the swimming pool.

It is open to all from 8.00 a.m. to 11.00 a.m. and from 3.00 p.m. to 6.00 p.m. and is reserved for adults from 11.00 a.m. to 3.00 p.m. and from 6.00 p.m. to 9.00 p.m.

The wellness area is open from 9:00 a.m. to 9:00 p.m. and is reserved for adults.

Opening hours for our reception and restaurant areas

Our reception is open from 8am to 8pm every day we are open.

The bar and restaurant close at 11pm on weekdays and 1am at weekends.

Access to our establishment is available 24 hours a day for guests with an access card.

Additional persons:

The Customer undertakes not to bring additional persons without the express authorisation of the Hotelier, and not to sublet the accommodation. Otherwise, the Hotelier reserves the right to refuse to rent the room and/or apartment and to retain the deposit.

ARTICLE 13. ADDITIONAL ACTIVITIES

In the mountains, certain activities may be affected by weather or safety conditions (wind, insufficient snow, etc.)

MONT CHAMP DU FEU reserves the right to modify, postpone or cancel any activity if conditions do not guarantee the safety of participants. In the event of cancellation due to weather conditions, the customer may be eligible for a postponement or partial refund, depending on the specific policy for each activity.

ARTICLE 14: ANIMALS

Animals are not permitted in the hotel rooms or restaurant. Any Guest arriving with an animal will be refused access to the hotel and the cancellation conditions set out in Article 3 will apply.

ARTICLE 15: SMOKING

Smoking is strictly prohibited in the hotel, on private terraces and in apartments, in accordance with the law of 2 January 2008.

ARTICLE 16: ADDITIONAL SERVICES

Services offered by the Hotel, such as ski pass reservations or equipment hire, are governed by the terms and conditions of sale of the companies concerned.

ARTICLE 17: BREACHES AND DAMAGE BY THE GUEST

The Guest agrees and undertakes to use the room or areas with due care and attention. Any behaviour contrary to good morals and public order will result in the Hotelier asking the Guest to leave the establishment without any compensation and/or refund if payment has already been made.

ARTICLE 18. INSURANCE – DAMAGE – BREAKAGE – THEFT

MONT CHAMP DU FEU declines all responsibility in the event of theft, loss or damage to guests' belongings during their stay. Guests are responsible for keeping their belongings and equipment safe. A safe is available in each room.

The Customer shall be held liable for any damage, deterioration or vandalism that may occur as a result of the occupation of the premises and/or as a result of the actions of participants and/or staff under their responsibility, whether or not such damage affects movable property, decorations or immovable property belonging to the hotel. As a result, the Company reserves the right to ask the Customer to leave the establishment without any compensation or refund for the current stay, and to reimburse the damage caused by these acts.

The Company, in the online sales process, is bound only by an obligation of means. It cannot be held liable for any damage resulting from the use of the Internet network

such as loss of data, intrusion, viruses, service interruption, or other unintentional problems.

The Guest certifies that they have taken out civil liability insurance to cover any damage caused to the establishment during their stay.

The Customer and his/her insurers waive all recourse against the hotel, its staff and its insurers for any direct or indirect damage resulting from the total or partial destruction of any equipment, movable property, fittings, valuables of any kind, goods, as well as the deprivation or disturbance of the enjoyment of the premises.

ARTICLE 19. LIABILITY

MONT CHAMP DU FEU cannot be held liable for any incident, accident or local difficulties resulting in physical injury, material damage or moral prejudice that force MONT CHAMP DU FEU to modify or cancel a trip in the interests of the participants. Similarly, MONT CHAMP DU FEU cannot be held liable for cases of force majeure, unforeseeable circumstances or the actions of any person not involved in the organisation or running of the holiday.

Force majeure refers to any event external to the parties that is both unforeseeable and insurmountable and prevents either the customer or the hotelier from fulfilling all or part of their obligations under the contract.

This includes strikes, insurrections, riots, natural disasters, and prohibitions imposed by governmental or public authorities.

It is expressly agreed that force majeure suspends the parties' performance of their mutual obligations and that each party shall bear the costs arising therefrom.

In particular, Customers shall bear any additional costs that may be incurred to enable the trip to continue following the occurrence of a case of force majeure.

MONT CHAMP DU FEU cannot be held liable for any accident occurring during the practice of sports activities, in particular skiing. This applies whether the activity is carried out alone or in the company of a person employed by MONT CHAMP DU FEU.

In the event of printing errors or omissions in the publication of its brochures, MONT CHAMP DU FEU reserves the right to correct any material errors that may have crept into its documents. The photos presented on the website are not contractual. Although every effort is

made to ensure that the photographs, graphic representations and texts reproduced for

illustrate the Hotel presented give as accurate an overview as possible of the accommodation services offered, variations may occur, in particular due to changes in furniture or possible renovations. The Customer may not make any claims in this regard.

ARTICLE 20: AMENDMENTS TO THE GTC

These GTC may be amended at any time. In this case, the Hotel shall notify the Customer of the amendments before the start of the services. From that point onwards, the new version of the GTC shall apply to the relationship between the parties.

ARTICLE 21: PARTIAL INVALIDITY

The invalidity of one or more articles of these GTC shall not invalidate all of them. All other provisions herein shall remain applicable and shall remain in full force and effect.

ARTICLE 22: COMPLAINTS

Any complaints must be sent to the following address: HOTEL MONT CHAMP DU FEU – 154 route de la Serva - 67130 BELMONT - FRANCE, within 15 days of the end of the stay to which the complaint relates. After this period, no complaints will be considered.

ARTICLE 23: DISPUTES, MEDIATION, JURISDICTION AND COURT OF COMPETENCE

In accordance with the Consumer Code and the GDPR, all consumers have the right to lodge a complaint with MONT CHAMP DU FEU before taking any legal action.

In the event of a persistent disagreement, consumers may seek the assistance of an approved consumer mediator.

The user may refer the matter to a Tourism and Travel mediator with a view to reaching an amicable resolution.

The contact details and website address of the competent mediator are given below.

Tourism and Travel Mediator

BP 80303 – 75823 PARIS CEDEX 17

Website: www.mtv.travel

However, the parties to the dispute remain free to accept or refuse mediation. In the event of recourse to the

Tourism and Travel Mediator, the solution proposed by the mediator may be accepted or refused by the parties.

For all other customers, disputes relating to these terms and conditions shall be subject to French law and the competent courts of the jurisdiction of PARIS – registered office of the establishment MONT CHAMP DU FEU.

ARTICLE 24: DATA PROTECTION

In accordance with European data protection regulations known as GDPR, customers are advised that their booking is subject to computerised processing by name.

All personal data collected by MONT CHAMP DU FEU, by any means whatsoever, is for the exclusive use of the Establishment. MONT CHAMP DU FEU keeps this data for a maximum of two years.

The data controller is MONT CHAMP DU FEU – 154 route de la serva 67130 BELMONT, the GDPR contact is the director of the establishment: info@monchampdufeu.com

MONT CHAMP DU FEU only collects data necessary for:

- Manage bookings and payments
- Improve services and customer relations
- Comply with legal obligations

Subcontractors

Certain processing operations may be entrusted to subcontractors (payment, hosting, communication), who are required to guarantee the security and confidentiality of the data.

These subcontractors act solely on the instructions of the company and are required to guarantee the confidentiality and security of Customer data in accordance with the GDPR.

You may request a complete list of subcontractors at any time by contacting the Company at info@montchampdufeu.com

Security and storage

Customer data is protected by technical and organisational measures. It is stored only for as long as necessary for its use or as required by law.

Data breach:

In the event of a data breach, MONT CHAMP DU FEU will assess the risk, inform the CNIL (French Data Production Authority) if necessary, and notify customers if their rights are affected.

Your rights:

In accordance with Article 34 of the amended French Data Protection Act 78-17 of 6 January 1978 and the General Data Protection Regulation (EU Regulation 2016/679) or 'GDPR', the Customer has the right to access, modify, rectify and delete data concerning them.

To exercise their rights, Customers may contact the Establishment by e-mail at the following address: info@montchampdufeu.com

Telemarketing:

To avoid receiving sales calls, register for free on Bloctel.

For more information about the collection and processing of personal data by MONT CHAMP DU FEU, Customers can consult the Personal Data Privacy Policy on the MONT CHAMP DU FEU website.

ARTICLE 25. INTELLECTUAL PROPERTY AND THE INTERNET

Copyright and content

All content on the website and on the premises of MONT CHAMP DU FEU (text, images, logos, videos, documents) is protected by intellectual property law. Any reproduction, distribution or use without written authorisation is strictly prohibited.

Wi-Fi and liability

Wi-Fi is provided to guests free of charge and on an ad hoc basis. MONT CHAMP DU FEU cannot be held liable for its use or for any direct or indirect damage resulting from accessing the internet via this network. Guests agree not to use Wi-Fi for illegal, illicit or harmful purposes.

Images and photos taken on site

MONT CHAMP DU FEU reserves the right to use images or videos taken on its premises for promotional and communication purposes (website, social media, brochures). By accessing our services, the customer tacitly authorises the use of their image, unless they explicitly object in writing to [email/contact]. No image will be used for commercial purposes or in a way that distorts the customer's image without prior consent.

Surveillance and security

For reasons of security and protection of property and persons, certain areas may be equipped with surveillance devices (video surveillance). The data collected is used exclusively for the security and protection of customers and staff, in accordance with the GDPR.

ARTICLE 26. APPLICABLE LAW

These General Terms and Conditions of Sale are governed by French law. This applies to both substantive and procedural rules. Any disputes shall fall within the exclusive jurisdiction of the French courts.

Special terms and conditions of sale for Leisure or professional groups

These terms and conditions of sale apply to groups of 12 or more people.

These terms and conditions supplement the 'General Terms and Conditions of Sale', which continue to apply unless otherwise specified in these special terms and conditions.

ARTICLE 1: RESERVATION AND PAYMENT

Quotes and rates

The prices in our quotes are those applicable on the day of the order and are firm for the duration of the quote's validity, i.e. 15 days. All commercial proposals give rise to the creation of a reservation option valid until the expiry of the quote, i.e. 15 days.

Invoicing

Any additional services (staff, drinks, merchandise, services) not included in the quote will be invoiced separately, subject to the customer's approval, no later than the day of receipt.

The amount of the deposit paid will be deducted from the final invoice corresponding to the services confirmed in the quote, subject to the possible application of cancellation fees and other services that may be invoiced (e.g. services consumed on the day of the event).

Confirmation of the final number of participants must be provided no later than 7 days before the reception. This figure will determine the final invoice based on the minimum number of participants.

ARTICLE 2: TERMS OF PAYMENT

Unless otherwise expressly stated in the offer or quotation, the terms of payment are as follows:

- A deposit of 30% of the total amount including VAT of the quotation, payable upon acceptance of the quotation, on the date of receipt.
- The balance after the event, upon receipt of the invoice.

Deposit

After receipt of the confirmation, the establishment will send a deposit invoice corresponding to 30% of the total amount including VAT of the quotation. Payment must be made no later than 10 days after receipt of the

deposit invoice. In the event of late payment, the reservation can no longer be guaranteed.

It must be paid either remotely by credit card or by bank transfer directly to the establishment's bank account, with the reference 'payment 1' and the customer's name in the description. Any deposit due or paid will be required/retained in the event of total cancellation of the event.

Balance

The deposit amount is deducted from the final invoice (balance), subject to the possible application of cancellation fees and other services that may be invoiced (e.g. services used on the day). Unless otherwise specified in the contract, invoices are payable no later than 10 days after the invoice date.

They can be paid either remotely by telephone and credit card, or by bank transfer directly to the establishment's bank account, with the reference 'balance payment' and the customer's name.

Default of payment

Any sum not paid by the due date mentioned above shall automatically and without prior notice incur late payment penalties at a rate equal to three times the legal interest rate, to which shall be added the payment of costs inherent to this delay. In the event of late payment, the establishment may suspend all orders and/or reservations in progress without prejudice to any other course of action. Any dispute concerning the invoice may only be taken into account within 8 days of the invoice date.

ARTICLE 3: CANCELLATION

As invoicing is based on the services ordered for the entire stay, the Customer is invited to pay close attention to the cancellation conditions set out below.

Total cancellation

The following are considered total cancellations and are subject to the cancellation conditions set out below:

- Change of date of the event,
- Advance notice of the customer's non-attendance,
- Non-attendance of the customer without notice,
- Failure to pay the deposit within the contractual deadlines.
- Breach of the establishment's rules

In the event of failure to meet payment deadlines, Mont Champ du Feu shall be entitled to demand immediate payment of the balance for the event from the Customer, with payment to be received by the establishment within 10 days of the date of Mont Champ du Feu's written request. If payment is not made within this period, the event will be considered definitively cancelled at the Customer's sole fault and the establishment may claim, in addition to payment of the balance or the full price as stated below, damages for the loss suffered.

In the event of total cancellation, Mont Champ du Feu shall retain or invoice the Customer as compensation as indicated below:

- More than 30 days before the first day of the event: 10% of the amount of the services booked for administrative costs.
- Between 29 and 8 days before the first day of the event: the amount of the deposit(s) paid.
- 7 days or less before the first day of the event: 100% of the total amount including VAT for the services booked.

Partial cancellation

A partial cancellation corresponds to a reduction in the contract amount for any reason whatsoever: reduction in the duration of the event, the number of people and/or the services ordered.

In the event of partial cancellation, Mont Champ du Feu will retain or invoice the customer as compensation as indicated below:

- If the cancellation notice is received more than 30 days before the first day of the event: the cancelled part of the service will not be invoiced.
- If it is received between 30 days and 15 days before the first day of the event: the cancelled part of the service will be invoiced at 50% of the contracted rate.
- If it is received less than 15 days before the first day of the event: the cancelled part of the service will be invoiced at 100% of the contracted rate.

Any cancellation, even partial, must be communicated in writing to the Mont Champ du Feu team. Otherwise, Mont Champ du Feu reserves the right to review the terms of the contract, rates and quotas previously granted.

For groups of more than 12 people, lunch menus must be decided 15 days before the date of the event.

There will be a single menu for all participants. After this deadline, menus will be decided by the chef. Special menus can be prepared on request (salt-free, vegetarian, gluten-free, etc.).

ARTICLE 4: UNAVAILABILITY OF SPACES

In the event of unavailability of spaces at Mont Champ du Feu, due to force majeure, technical problems, construction work, renovation or any other reason, Mont Champ du Feu will do its utmost to host all or part of the event and/or relocate the group to another establishment of the same standard. All costs associated with the transfer shall be borne by Mont Champ du Feu (except in cases of force majeure), in which case no compensation shall be paid.

Mont Champ du Feu reserves the right to modify the initial allocation of rooms necessary for the organisation and running of the event, provided that the new spaces allocated meet the Customer's needs. Mont Champ du Feu will inform the Customer of any changes in good time.

ARTICLE 5: BREACHES AND DAMAGE BY THE CUSTOMER

The customer undertakes to comply with and ensure that their participants comply with the safety instructions in force and the internal rules and regulations on the hotel premises. The customer shall refrain from receiving any person whose behaviour is likely to be detrimental to the good running of the establishment. Mont Champ du Feu reserves the right to exclude or expel from the event or the premises any person exhibiting such behaviour, without incurring any liability towards the customer.

Security deposit for groups during private hire, subject to commercial terms and conditions

Upon taking possession, a deposit of €1,000 is required to cover any damage that may be caused to the rented property or the items used as security. This deposit will be refunded after deduction of any damage, losses and additional cleaning costs. The Customer undertakes to have civil liability insurance.

ARTICLE 6: ADDITIONAL PROVISIONS GOVERNING THE OPERATION OF THE ESTABLISHMENT

Music

Customers are reminded that they must submit a declaration to SACEM (the French Society for the Collection, Use, Distribution and Performance of Artistic Works) for any copyright arising from musical

performances that took place during the performance of the contract. Similarly, in the context of an artistic intervention within the establishment, the client undertakes not to use any device or accessory that emits smoke.

External service providers

All companies providing services outside the establishment (photography, video, sound systems, florists, etc.) must receive the express agreement of the establishment before any work is carried out.

Decoration and layout of the MONT CHAMP DU FEU premises

Any decorative elements, wall coverings, raised elements fixed to the vertical walls of the premises or corridors, or signage installed in our lounges must be certified as fireproof 'M1 or A2 s1 d1', with a certificate proving this fireproof rating.

These items must not cause damage to the establishment's fittings.

Furthermore, the client shall be solely liable for any loss, breakage or damage that may be caused by participants and/or staff under their responsibility to property and equipment belonging to our establishment or made available to the client on a rental basis.

Mont Champ du Feu may be released from its obligations or suspend their execution if it is unable to fulfil them as a result of force majeure (wars, riots, demonstrations, disasters affecting our establishment's facilities, etc.).

Delivery received on behalf of

Similarly, any parcel, package, etc. delivered to the hotel before and during your stay may be received by

the hotel, but under no circumstances shall the hotel be liable for any incident, damage, incorrect number of parcels, damaged parcels or delivery problems. In the event of a problem, the Customer undertakes to contact the supplier or carrier directly.

Takeaway food

The beef served by Mont Champ du Feu is of French or European origin. Any foodstuff displayed to consumers, for example on buffets, whose core temperature has reached 10°C may no longer be consumed.

After transfer of ownership, the customer is informed that the foodstuffs they wish to take away are perishable and must be kept at a temperature between 0 and 4°C at all times and within the use-by date (DLC) of the product, which is indicated on the packaging. The same applies to foodstuffs purchased by the customer and taken away by them for later consumption.

Food items provided by the customer remain their responsibility. Under no circumstances can Mont Champ du Feu be held liable for products provided by the customer or incorporated into Mont Champ du Feu products if the customer is unable to prove the safety of the product before consumption.

ARTICLE 7: THEFT AND DAMAGE

Mont Champ du Feu declines all responsibility in the event of theft of cash and valuables, loss or damage to belongings belonging to customers and/or participants that may occur during the reception. To this end, the customer undertakes to waive and to ensure that their insurers waive any recourse against Mont Champ du Feu and to indemnify the said company against any recourse that may be taken against it by participants.

Mont Champ du Feu declines all responsibility for equipment stored in its lounges.